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[www.321Letshavefun.co.uk](http://www.321Letshavefun.co.uk)

## FAQ's Inflatables

### **How do I book?**

The preferred method is by telephoning us on **01789 840 841** and there is an answerphone in case nobody is in to take your call. You may also call on the following mobile number **07747 420628** or email us on [info@321Letshavefun.co.uk](mailto:info@321Letshavefun.co.uk)

### **How much notice do I need to give for a booking?**

You may book anytime but bookings can get very busy so please book as early as possible to avoid disappointment. However, please contact us on the day as we may have availability if there has been a cancellation.

### **How much does it cost ?**

Please see the inflatables pages for prices. Prices may vary depending on location.

### **What do the prices include?**

Our prices include set up, inflation and collection, blower, extension cables, RCD, safety crash mats and delivery

### **When are your castles available?**

All our inflatables are available 7 days a week.

### **How long do I get the equipment for?**

We will deliver and set up your inflatable between 8.30 am and 12.30 pm. We will then come and collect after your party has finished, which is usually from 6.00pm onwards, although pick up times can be arranged to suit. Overnight hire is possible, please ask.

### **Do you hire overnight?**

Yes, we do hire our inflatables overnight. Please call for rates.

### **Do I have to pay a deposit?**

No deposit is required. Cash is paid on delivery.

### **What if I need to cancel?**

You may cancel at any time, all we ask is that you give us as much notice as possible. If no notice is given you may incur a cancellation fee.

### **What if it rains?**

For safety reasons, we would advise to postpone your event until a later stage or we can set any of our castles up indoors, space permitting.

### **Can the bouncy castle be set up on a slope?**

Bouncy Castles can be set up on slight gradients, a good way of accessing this is by asking yourself would you place a child's swing in the position? If so, then it is more than likely suitable.

### **How long does it take to set up / inflate / deflate / pack up the inflatable?**

The inflatables take approx 10 minutes to set up and 20 minutes to pack up. However, this is only an estimate, times may vary depending on which inflatable you hire.

### **How much space is needed?**

You will need to allow a minimum of 5ft at the front and rear of the inflatable and 3 ft either side this is to allow access and for the blower at the rear. Please make sure all garden items such as toys, swings, slides, patio furniture, rubbish etc are removed from the area where the inflatable is to be sited.

### **Please ensure any dog/foxes poo is cleaned up before we arrive**

### **When I hire an inflatable is there anything I need to provide?**

We supply all the hardware you will need for the inflatable, but you will need to supply 240 volts mains power supply.

**Do you supply safety instructions?**

Yes, we provide detailed safety instructions with each hire.

**Is there an age limit for children using the inflatables?**

All children's castles are suitable up to 12 years, although we do have adult castles available that are suitable for all ages.

**What areas do you cover?**

We offer our face painting and other services to:

Warwickshire

Oxfordshire

West Midlands

Cotswolds

*If you are unsure about anything,  
please do contact us.*

**3 2 1...Let's have fun**